

## COPPA Direct Notice to Parents

As part of your child's Family Banking account, Technology Credit Union ("TCU") may collect personal information from your child online. This information may be collected by TCU or by a third party to: provide users with access to features and activities on our website and mobile application; customize content and improve our website and mobile application; conduct research and analysis to address the performance of our website and mobile application; and generate anonymous reporting for use by TCU. Parental consent is required for the collection, use, or disclosure of such information from children under the age of 13. TCU will not collect, use, or disclose any personal information from your child unless you provide your consent.

TCU may collect the following personal information from your child once your child is able to access the website:

- A home or other physical address including street name and name of a city or town;
- Online contact information;
- A screen or user name that functions as online contact information;
- A telephone number;
- Geolocation data;
- Persistent identifiers;

If you consent to our collection of information from your child, TCU may also share or disclose such information in the following instances:

- We may share information with our service providers if necessary for them to perform a business, professional, or technology support function for us.
- We may disclose personal information if permitted or required by law.

At any time, you may refuse to permit TCU to collect further personal information from your child online, and can request that TCU delete the personal information TCU has collected in connection with that account.

Please keep in mind that a request to delete records may lead to your child being unable to access the TCU Family Banking platform online. Please visit [www.techcu.com](http://www.techcu.com) for more information about the measures we have in place to protect your child's personal information. To revoke your consent, please **contact TCU at 800-553-0880, stop by a branch, send a secured email through online banking or send a letter revoking this consent to:**

**TCU – Central Operations  
2010 N 1<sup>st</sup> Street  
San Jose, CA. 95131**

Once you have reviewed our Privacy Policy, you may provide your consent to our collection, use or disclosure of your child's personal information by completing the Parental Consent to the Collection, Use and Disclosure of Personal Information of a Child consent form below and returning it to **the** TCU branch **person** at the time the account is opened.

If we change the way we collect, use or disclose your child's personal information, we will send you a new notice and request for another consent.

We use two methods to allow parents to access, change, or delete the personal information that we have collected from their children:

1. Parents can request access to and delete their child's personal information by logging on to the child's account. Parents will need their child's username and password.
2. Parents can contact TCU directly at 800-553-0880.

In any correspondence to TCU such as e-mail or mail, please include the child's username and the parent's email address and telephone number. To protect children's privacy and security, we will take reasonable steps to help verify a parent's identity before granting access to any personal information.

**Parental Consent to the Collection, Use and Disclosure of Personal Information of a Child**

I, \_\_\_\_\_(Parent's Name), the parent or legal guardian of \_\_\_\_\_ (child's name), have had the opportunity to review the Direct Notice to Parents and TCU's Children's Online Privacy Policy. By signing below, I authorize my child to fully participate in the TCU Family Banking platform. I consent to TCU's collection, use and disclosure of my child's personal information as set forth in the Direct Notice to Parents and in TCU's Children's Online Privacy Policy.

I understand that I may withdraw my permission at any time, with written notice, as set forth in the TCU Privacy Policy.

\_\_\_\_\_  
Parent's Name/Account Number

\_\_\_\_\_  
Parent's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Child's Name/Account Number

\_\_\_\_\_  
Child's Date of Birth