



Cardholder Dispute and Affidavit Form

Card Type: Debit Card Business Debit Card HSA Debit Card ATM Credit Card

Card Number: _____

Transactions Are: *FRAUD Dispute Draft Retrieval

***VISA CARD MUST BE BLOCKED AND NEW CARD NUMBER REISSUED.**

Card Information Lost Stolen When? _____ Where? _____

Still in Possession of Card Never received Card

Card Given To: _____

Law Enforcement Report Filed? No Yes Agency & Case # _____

Total amount of unauthorized transactions: \$ _____

	Transaction Date	Transaction Amount	Merchant Name and Location
1			
2			
3			
4			
5			

Please write the details of the incident(s) you wish to report including any steps you have taken regarding this matter. Submit any documentation you may have, such as receipts, credit vouchers, etc. Be sure to list specific transaction dates, amounts, and merchant information for each transaction. Keep copies of all information submitted for your records. Provide additional details on a separate sheet if necessary.

I have examined all the unauthorized transactions and in each instance I did not originate the transaction nor authorize it. I make this affidavit for the purpose of establishing the fraudulent use of my card, I did not give, sell or trade my credit/debit card to anyone nor did I give anyone permission to use my card(s). I did not receive any benefit from the unauthorized use of my credit/debit card.

I give my consent to the credit union to release any information regarding my card and/or card account to any local, state and/or federal law enforcement agency so that the information can, if necessary, be used in the investigation and/or prosecution of any person(s) who may be responsible for fraud involving my card and/or card account. I swear this affidavit is true and understand that making a false sworn statement is subject to federal and/or state statutes and may be punishable by fines and/or by imprisonment. All information I have provided in this document is true.

Member Signature: _____

Date: _____

Print Name: _____